



"We warrant all of our work 100%."



**New Masonry Installations** 

## Handy Home Pro Warranty

Handy Home Pro, a division of Olde World Masons, Inc. warrants its newly installed masonry products (i.e., chimneys, walls, paving, supplied by Handy Home Pro) to be free of defects in materials under normal household use and service for as long as you own your home or 10 years, which ever is shorter. We warrant that the surface of all of our masonry products will not fade, yellow, crack, spall or flake. In the event of any defect in material, this warranty is limited, at Handy Home Pro's option, to repair of such defects or to the replacement (with a similar item free from the defect in question) of the individual construction item or piece.

In the event of any defects in materials, Handy Home Pro will replace free of charge any masonry products or supplies necessary for the repair or replacement of the defective piece. After warranty work is complete, touch ups, replacements or repairs may be needed to surrounding surfaces such as but not limited to Crown Seal, crowns, flashing, caulking, etc., these items are not covered by this warranty. However we will as a sign of good faith to our customer have these repairs performed by Handy Home Pro, with the owners written consent, at a reduced hourly rate.

This warranty is invalid and void if the product is chipped, scratched, marred or otherwise damaged either deliberately or unintentionally. In addition this warranty is invalid and void if the product is not sealed by Handy Home Pro every 4 years to protect the product surfaces. (additional charge) If our product is exposed to or comes in contact with dyes, paints, inks, acids, pigments, food, paint removers, fingernail polish removers, solvents, chemicals, cleansers or cleaning agents other than those approved by Handy Home Pro as specified below. In addition if there is any movement in the building structure that contributes to the failure of our product or if our product has been repaired, altered, or modified by someone other than a Handy Home Pro technician, this warrantee is void. Notice of any defect must be given to Handy Home Pro, in writing 10 days from the time the defect becomes apparent. All correspondence regarding this warranty must be submitted in writing to 4 Gilmore Ct. Fairfield, Ohio 45014.

## Masonry or Concrete Repairs

All terms and conditions of our warranty above apply to our Masonry & Concrete Repairs except the coverage period is for a period of 1 year.

Other Handy Home Pro Products or Services

All other Handy Home Pro products or services will be warranted on a job by job basis. Please check with your estimator for terms and conditions for your individual job warrantee requirements.

## **Product Care and Maintenance**

All masonry products may be cleaned with a residential cleaner call Dawn. Use as needed to remove surface soot or dirt. No pressure washing of any masonry surfaces are allowed during this warrantty period unless performed by Handy Home Pro.